

COVID PROTOCOL

Please note, all vehicles in our fleet are equipped with a polycarbonate shield that separates the front and rear of the passenger compartment.

- No customer is allowed to board without a mask
- No customer is allowed to sit in the front seat, and it is forbidden to carry more than 2 passengers at a time in a sedan car and 3 passengers in a van.
- Driver have to wear a mask at the boarding if he has physical contact with the client (ex: loading luggage, etc)

CLEANING THE VEHICLE

The driver agrees to clean the surfaces that are frequently touched by customers after each ride.

List of items to be cleaned:

- | | |
|---|--|
| <input type="checkbox"/> Steering wheel | <input type="checkbox"/> Radio |
| <input type="checkbox"/> Dashboard | <input type="checkbox"/> All interior door handles |
| <input type="checkbox"/> Tablet | <input type="checkbox"/> All exterior door handles |
| <input type="checkbox"/> Payment terminal | <input type="checkbox"/> All seat belts |

Cleaning products to use

- Commonly used cleaning agents and disinfectants are effective against COVID-19.
- Frequently touched surfaces are most likely to be contaminated.
- Only disinfectants with a Drug Identification Number (DIN) should be used. A DIN is an eight-digit number that is assigned by Health Canada and confirms that the use of the product is approved in Canada.
- List of products available in self-service:**
<https://produits-sante.canada.ca/dpd-bdpp/switchlocale.do?lang=fr>
The product expiration date should be checked and the manufacturer's directions should always be followed.

PREVENTIVE MEASURES

We remind you that the following guidelines apply at all times to ensure safety on board taxis.

- Wash hands regularly with warm running water and soap for at least 20 seconds
- Wash hands before eating and before smoking, after using the toilet and blowing your nose
- Have hydroalcoholic solutions ("Purell") or disinfectant wipes in the taxi;
- Avoid touching your eyes, nose and mouth
- Inform passengers that in case of cough or fever or difficulty breathing, cover your mouth and nose with a mask or scarf, in the absence of mask.
- Do not work if fever or cough is present.